

Manages Conflict Resolution

the Complete Guide in Handling People's Behavior Effectively



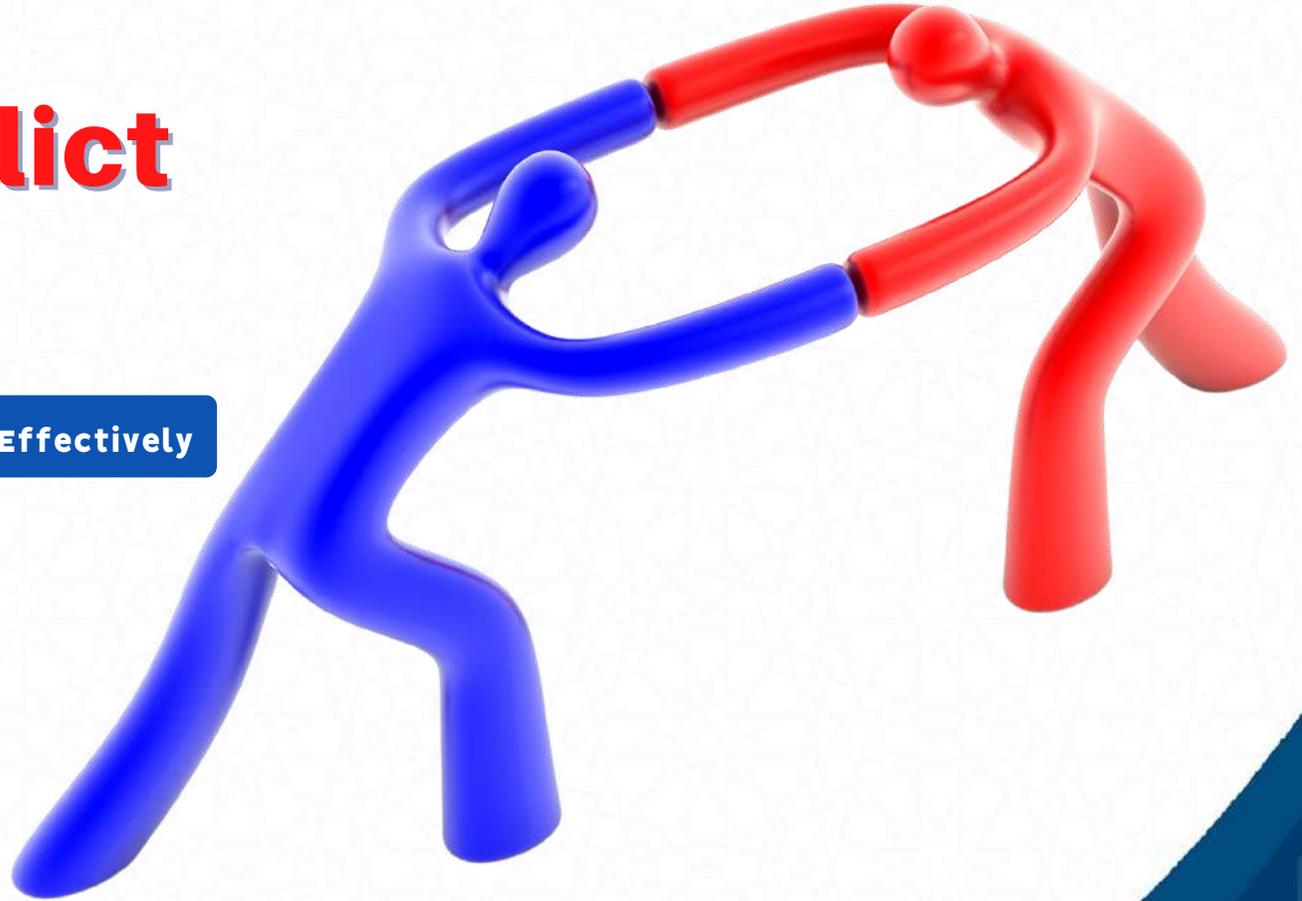
Tuesday & Thursday
July 5-6, 2022
6:00 - 9:00 pm

Scan to Register or click the link



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 **FREE REGISTRATION**
 **AUDIENCE: IMC STAFF**



INTRODUCTION

The management of conflicts and difficulties is one of the most misunderstood, time-consuming and poorly handled of leadership responsibilities. Most leaders, managers and supervisors regard 'conflict' as something negative. However, if it is used and managed well and occurs in high-trust cultures, conflict can be a powerful source of sustainable competitive advantage. This Conflict Management training seminar entitled Managing Conflicts & Difficult Situations has been specifically designed to help leaders and managers to control and reduce negative conflict, build high-trust organizational cultures and deal proactively with difficult situations using highly effective techniques. The program incorporates the latest research regarding Emotional Intelligence (EI), neuro-science, psychology, personality research and cutting-edge communication and influencing techniques.

THIS TRAINING SEMINAR WILL HIGHLIGHT:

- Your natural personality preferences for thinking, feeling, speaking, and behaving may trigger conflict or help to manage it.
- The default conflict-management strategies people use are both helpful and unhelpful.
- The nature, types, and causes of conflict and difficulty are inter-personal and strategic.
- Highly effective strategic and verbal techniques to address conflict and difficulties at both the individual and organizational level.
- How to struct your meetings, presentations, and communications to reduce negative conflict and encourage healthy debate.

For Further Information, Registration & Payments:

Please feel free to contact us at below listed details, it will be our pleasure to serve you from Saturday to Thursday, 8am - 5pm.

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- Certificates of attendance will be received through Academy System
- 10% discount for all the Silver Membership Card holder

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